EPEAT Program
Continuous Monitoring Outcomes Report

Televisions
TV-2021-02
November 10, 2021

1.0 Background

EPEAT® is a comprehensive voluntary sustainability Type 1 ecolabel that helps purchasers identify sustainable technology products and services. Central to EPEAT are conformity assurance activities that meet the technical rigor and credibility needs of the institutional purchasers who rely upon EPEAT. The EPEAT Program ensures the ongoing conformance of EPEAT-registered products through an ongoing surveillance process known as Continuous Monitoring. Continuous Monitoring activities occur throughout the year and test the ability of Participating Manufacturers to prove conformance with EPEAT Criteria on an ongoing basis.

Some Continuous Monitoring activities require that Investigations be conducted in discrete timeframes called Rounds. The EPEAT Program develops an individual plan for each Continuous Monitoring Round, which specifies the EPEAT Criteria to be investigated, the method of investigation that GEC-approved Conformity Assurance Bodies (CABs) must use and the specific dates when the Investigation activities must be completed. The EPEAT Program also selects the Participating Manufacturers and EPEAT-registered products and assigns Investigations to CABs, which must fully participate in and are responsible for implementing Continuous Monitoring Round activities with their Participating Manufacturer clients. Participating Manufacturers are required to cooperate fully with their GEC-approved CAB during Round activities.

To maintain the level of transparency relied on by purchasers, the EPEAT Program publishes an Outcomes Report at the conclusion of each Round to summarize the activities conducted and to identify the products and Participating Manufacturers that received major nonconformances and the actions taken to restore accuracy of the EPEAT Registry.

This document summarizes the activities and results of Continuous Monitoring Round TV-2021-02 conducted for the Televisions product category.

2.0 Overview of Continuous Monitoring Round TV-2021-02

2.1 Investigation Activities

As per the published Round Plan, Continuous Monitoring Round TV-2021-02 used Level 1 Investigations (documentation review activities to determine Participating Manufacturers' conformance with specific EPEAT Criteria). Participating Manufacturers had a discrete time period to provide their CABs with evidence supporting conformance with the selected EPEAT Criteria. GEC-approved CABs reviewed the documentation, made recommendations on conformity based solely on the evidence provided by Participating Manufacturers, and sent Investigation Reports to the EPEAT Program. The EPEAT Program made the final decisions on conformity for the Investigations.

2.2 Criteria Investigated

The products and Criteria selected for investigation in Continuous Monitoring Round TV-2021-02 were selected randomly using a random number generator.

Table 1: Criteria Investigated in Round TV-2021-02

Criteria Number	Criterion Title
4.3.2.5	Restriction on materials not compatible with reuse and recycling
4.3.3.1	Notification regarding and the identification of materials and components with special handling needs
4.5.1.1	Compliance with current ENERGY STAR specification
4.8.2.1	Separable packaging materials

3.0 Summary of Investigations and Final Decisions on Conformity for TV-2021-02

Highlights from this Continuous Monitoring Round are:

- **4** investigations completed
- **4** decisions of Conformance

4.0 Further Details on Nonconformances for TV-2021-02

There were no nonconformances identified in Continuous Monitoring Round TV-2021-02.

4.1 Major Versus Minor Nonconformances

All nonconformances must be categorized as either major or minor. Minor nonconformances are non-critical or clerical in nature and do not materially affect the validity of conformance with EPEAT Criteria. All nonconformances that do not meet the definition of minor are categorized as major.

4.2 Minor Nonconformances

For Level 1 Investigations, nonconformances may be categorized as minor for the following reasons:

- Minor human error in data entry (e.g., value cited for EPEAT-product registration is insignificantly above or below the actual value).
- Minor administrative errors (e.g., broken URLs, reports/certificates marginally outdated).
- No documentation provided by a Participating Manufacturer where the Participating Manufacturer indicated the product has reached end-of-life and is no longer available on the market.

There were **no minor nonconformances** identified in Continuous Monitoring Round TV-2021-02.

4.3 Major Nonconformances

Major nonconformances may be identified due to a demonstrated nonconformance, insufficient evidence provided to demonstrate conformance, or because no documentation was provided.

There were **no major nonconformances** identified in Continuous Monitoring Round TV-2021-02.

5.0 Actions to Restore Conformance

Where the final conformity decision is nonconformance (whether major or minor), Participating Manufacturers must make corrections to restore the accuracy of the EPEAT Registry during the Corrective Action Phase. These activities may include providing additional evidence to demonstrate conformance with the Criterion or unselecting the Criteria in the EPEAT Registry. Where the product was found nonconformant and is no longer available in the marketplace, the product must be archived.

During the Corrective Action Phase, Participating Manufacturers must also develop Corrective Action Plans for other EPEAT-registered products that may be affected by the same underlying issue causing the nonconformance but were not the subject of investigation (called "similarly affected products").

Since there were no nonconformances identified in Continuous Monitoring Round TV-2021-02, no actions to restore conformance were necessary.

6.0 Key Findings

6.1 Conformance to all Eligibility Requirements in ENERGY STAR

To demonstrate conformance to Criterion 4.5.1.1, Participating Manufacturers must demonstrate that the product meets all ENERGY STAR eligibility requirements including general requirements/power management requirements, energy use, and power supply requirements.

7.0 Identification of Major Nonconformances and Corrections Made by Participating Manufacturers

In the interest of transparency, the EPEAT Program identifies the Participating Manufacturers and products that received major nonconformances and the actions taken to restore accuracy of the EPEAT Registry. Since no major nonconformances were identified in this Round, no Participating Manufacturers or products are identified in the table below.

Minor nonconformances are generally clerical in nature and do not materially affect the validity of products in the EPEAT Registry. As such, these are not identified in Outcomes Reports.

Table 2: Summary of Major Nonconformances and Corrections Made by Participating Manufacturers

Participating Manufacturer	Product	Product Type	Country	Criterion Number	Criterion Title	Required or Optional	Underlying Reason for Nonconformance	Corrective Action Taken
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Document Control and Change History						
Issue	***Revision***	***Owner***	***Approver***	***Description***	***Approval Date***	***Effective Date***
1	*0*	*EPEAT Conformity Assurance Manager*	*Director, EPEAT Program*	*Initial release*		
1	*1*	*EPEAT Conformity Assurance Manager*	*Director, EPEAT Program*		*2018 Dec 11*	*2018 Dec 11*
2	*0*	*Senior Manager, Ecolabels and Resources*	*Senior Director, Ecolabels and Manufacturer Resources*	*Reformatting of document. Addition of standardized text.*	*2021 Mar 25*	*2021 Mar 30*